

Tal Amir, Technology Management Professional
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Profile: Result-driven, IT Management professional, experienced in delivering innovative solutions through leading edge technology. Technically-sophisticated and business-savvy with strong leadership qualifications coupled with “hands-on” IS and networking experience. Focused on achieving bottom-line results while formulating and implementing advanced technology and business solutions to satisfy diverse business requirements. Excel in team collaboration and solution brainstorming.

Areas of Expertise:

- Strategic Planning & Execution
- Team Building & Leadership
- Project Management & Execution
- IT Budgeting and purchasing
- Multi-Site Technology Operations
- E-Business / E-Commerce Technologies
- Network Design & implementation

Certifications:

- IBM  Certified Specialist – OpenPower systems
- IBM Lotus Certified Specialist – Lotus design and administration
- Redhat Linux Certified Engineer – RHCE
- Certified PC hardware Technician.

Professional Experience: **CompuTec Systems INC** 2/2007 – Present
Founder and owner
IT Consulting and outsourcing Services.

CompuTec is serving small to medium size businesses in the NY metro area, providing IT consulting services.

Vidyo INC 4/2010 – 9/2011
Systems Administrator
Vidyo is a Telepresence company based out of Hackensack NJ

I joined Vidyo at April of 2010 when the company had 40 employees and 1 person in their system group. During my time with the company, headcount grew from 40 to 180. I was responsible for maintaining their datacenter, expanding operations from a single server room to 3 rooms as a part of the growth, maintaining day to day operations, including network monitoring, server maintenance and upgrades, purchasing, implementing new technologies and maintaining all end user support, both local and remote.

Did-it Search Marketing 2/2006 – 2/2007
Director of Information Technology
Did-it is an SEO and SEM firm located at Rockville centre, NY.

Serving as the company’s Director of IT, managing a team of 3 junior and mid-level System Analysts and administrators. Responsible for IT budgeting, purchasing, team management, inventory, implementation of new technologies, responsibility for a high availability network environment consisting 80 servers in multiple remote co-location facilities. I was also responsible for the day-to-day operations and support of the entire internal IT infrastructure including end-users service and support.

Responsibilities :

- + Managing a Datacenter consisting 80 servers in a multi-site COLO facility environment.
- + managing a team of 5 system administrators
- + budgeting and purchasing
- + Intranet environment planning and implementation
- + Responsible for the entire corporate IT day to day management and maintenance
- + Responsible for locating and implementing new, cutting edge technologies for the company.

Key Projects and Achievements:

- + Migration of the company’s firewall environment from Astaro to StoneSoft – a unified environment, controlled from a single user interface, controlling the entire corporate and production network. as a result of the migration, security and communication costs were reduced by 40%.

+ Expansion of the company's infrastructure from a single data-center to a 3 COLO based environment, reducing network downtime and increasing redundancy and failover capabilities.
+ day to day network and domain management. During my time with did-it, total IT related costs were reduced by more then 30% .

Sky Solutions LLC, Hasbrouck Heights, NJ

7/2002 – 2/2006

Senior Systems Administrator

Sky Solutions is a Business-intelligence consulting firm located in Hasbrouck Heights, NJ.

Designed and managed the entire corporate infrastructure, responsible for server maintenance, upgrades and support, backup operations, network security, end user support, software licensing, etc.. Planning and implementing the entire environment from scratch as the company moved to their new facility in Hasbrouck Heights.

During my term of employment with the company, costs of communication related products and hardware were reduced by 50 percent.

Responsibilities :

- + Managing and supporting a 50 users environment
- + Implementation and maintenance of the company's data center, featuring A Windows and Linux Mixed server environment.
- + End user support for both local and remote users, using remote desktop technologies (implemented a Microsoft SharePoint based support ticketing system)
- + Microsoft Exchange 2003 migration, implementation, maintenance and support.
- + Microsoft SharePoint implementation, maintenance and support.
- + Microsoft CRM 3.0 migration, implementation, maintenance and support.
- + Responsible for identifying and implementing new, cutting edge technologies for the company.
- + Responsible for IT budgeting and purchasing.

Intercomp Software, Herzelia, Israel.

2/2000 – 5/2002

Systems Administrator

Linux Administration and physical maintenance of large farm of Linux and NT\2000 servers, including high-traffic Apache Web servers and MySQL Database servers in a co-located data center Environment.

- + Network design/deployment.
- + MySQL deployment/maintenance, and backups.
- + Implemented RedHat Linux netinstall scheme
- + Network design and security reviews
- + Set up internal CVSup mirrors of Linux and internal code for easy Propagation.
- + Push new internal code releases to production servers
- + Maintained central root password repository
- + Maintained a total of 70 servers and workstations, Linux and NT

Key Projects and Achievements:

- Designed and managed the deployment of the enterprise-wide LAN/WAN infrastructure, utilizing state-of-the-art technologies to interconnect heterogeneous systems consisting of: Windows NT, Windows 2000 server, Redhat Linux, PC, and PBX-to-VoIP systems.
- Lowered IT expenses significantly by performing the work of 3 full-time equivalents by expanding responsibility to include network administration, support, and development.
- Developed transition plans for the acquiring a new manufacturing facility and its pre-existing IT department in a into our IT umbrella.
- Created a Help Desk solution that allowed for remote support via VNC from a centralized location.
- Implemented security strategies to guard against viruses, network attacks, social engineering, etc., through the use of policies & procedures, firewalls, active IP & bandwidth monitoring, and a multi-layered network address translation scheme.
- Reduced new-hire training expenses by designing a web based CBT system to train new staff.

Language	English - Fluent.
Skills	Hebrew – Fluent.

References	Are available upon request.
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